



RICHMOND OLYMPIC
EXPERIENCE



FREE ADMISSION

for Richmond Residents

Richmond residents are eligible for complimentary general admission to the Richmond Olympic Experience during regular operating hours.



olympicexperience.ca/visit

CONDITIONS OF ELIGIBILITY:

1 RESIDENCY VERIFICATION

- Complimentary admission is available exclusively to individuals residing in the City of Richmond age 13 and above.
- Proof of residency must be provided at the time of issuance. Acceptable forms of verification include:
 - A valid driver's license; or
 - Government-issued identification or a recent utility bill displaying a Richmond address.
 - Student ID from School District 38 or an ISABC school in Richmond.

2 ACCOMPANYING CHILDREN & YOUTH

- Each eligible adult resident may be accompanied by a maximum of four (4) children or youth who will also receive complimentary admission.
- Additional guests will be charged regular admission rates unless a second adult providing residency verification is present, up to a maximum of 10 guests' total.
- Groups more than 10 people must arrange a booking in advance and are not eligible for complimentary admission rates. Please refer to exclusions for more eligibility requirements. Parties of 10 or more must contact bookings@richmondoval.ca to arrange your visit.

3 TICKET DISTRIBUTION

- Complimentary admission for Richmond residents must be obtained in-person at the Richmond Olympic Oval Member Care desk located in the main lobby on the first floor of the Richmond Olympic Oval.
- Tickets are not available online or through any third-party or external ticketing platforms.
- Residency verification must be completed prior to ticket issuance.

4 EXCLUSIONS

- Complimentary admission does not apply to:
 - Groups of 11 or more guests.
 - School bookings or educational program bookings.
 - Special events, private functions, or ticketed programs.
 - Daycares, out of school care, or other external programs and their operators.
 - Periods of museum closure, including maintenance, holidays, or facility rentals.
 - Special exhibitions, guided tours, or other premium experiences.
 - Richmond Olympic Oval events, services, programs, products, or other paid areas.
 - Richmond Olympic Experience reserves the right to change operating hours or to close at any time.

5 NON-TRANSFERABILITY

- Complimentary admission has no cash value and may not be transferred, sold, or combined with any other offer or promotion.

FOR MORE INFORMATION:

778.296.1400

info@richmondoval.ca



6111 River Road, Richmond BC
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