



RICHMOND OLYMPIC  
EXPERIENCE



# FREE ADMISSION

## for Richmond Residents

Richmond residents are eligible for complimentary general admission to the Richmond Olympic Experience during regular operating hours.



[olympicexperience.ca/visit](http://olympicexperience.ca/visit)

# CONDITIONS OF ELIGIBILITY:

## 1 RESIDENCY VERIFICATION

- Complimentary admission is available exclusively to individuals residing in the City of Richmond age 13 and above.
- Proof of residency must be provided at the time of issuance. Acceptable forms of verification include:
  - A valid driver's license; or
  - Government-issued identification or a recent utility bill displaying a Richmond address.
  - Student ID from School District 38 or an ISABC school in Richmond.

## 2 ACCOMPANYING CHILDREN & YOUTH

- Each eligible adult resident may be accompanied by a maximum of four (4) children or youth who will also receive complimentary admission.
- Additional guests will be charged regular admission rates unless a second adult providing residency verification is present, up to a maximum of 10 guests' total.
- Groups more than 10 people must arrange a booking in advance and are not eligible for complimentary admission rates. Please refer to exclusions for more eligibility requirements. Parties of 10 or more must contact [bookings@richmondoval.ca](mailto:bookings@richmondoval.ca) to arrange your visit.

## 3 TICKET DISTRIBUTION

- Complimentary admission for Richmond residents must be obtained in-person at the Richmond Olympic Oval Member Care desk located in the main lobby on the first floor of the Richmond Olympic Oval.
- Tickets are not available online or through any third-party or external ticketing platforms.
- Residency verification must be completed prior to ticket issuance.

## 4 EXCLUSIONS

- Complimentary admission does not apply to:
  - Groups of 11 or more guests.
  - School bookings or educational program bookings.
  - Special events, private functions, or ticketed programs.
  - Daycares, out of school care, or other external programs and their operators.
  - Periods of museum closure, including maintenance, holidays, or facility rentals.
  - Special exhibitions, guided tours, or other premium experiences.
  - Richmond Olympic Oval events, services, programs, products, or other paid areas.
  - Richmond Olympic Experience reserves the right to change operating hours or to close at any time.

## 5 NON-TRANSFERABILITY

- Complimentary admission has no cash value and may not be transferred, sold, or combined with any other offer or promotion.

### FOR MORE INFORMATION:

☎ 778.296.1400

✉ [info@richmondoval.ca](mailto:info@richmondoval.ca)



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[olympicexperience.ca](http://olympicexperience.ca)